

RTCU Products - Limited Product Warranty

Date of Revision: March 2026

1. Warranty Coverage and Periods

- Logic IO warrants that its manufactured products will be free from material defects and conform to published specifications.
- The standard hardware warranty period is twenty-four (24) months from the invoice date.
- Wear parts, including batteries, keyboards, buttons, casings, and connectors, are limited to a twelve (12) month warranty.
- Repaired or replaced products are warranted for ninety (90) days from shipment or the remainder of the original warranty period, whichever is longer.

2. Warranty Extension Plan

- Logic IO offers optional Warranty Extension Plans for total periods of three (3), four (4), or five (5) years.
- These extensions cover the complete product under the same terms as the standard warranty.
- Wear parts remain limited to the original twelve (12) month period even under an extension plan.

3. Exclusions

- This warranty only applies to defects in materials and workmanship.
- Coverage excludes defects resulting from misuse, neglect, improper installation, unauthorized repair, or accidents.
- Damage occurring during or after shipping is not covered.
- This warranty does not apply to parts, software, or components not manufactured by Logic IO.
- The warranty is voided if Logic IO product identification labels are removed or altered.

4. Remedies and Liability

- Logic IO's sole responsibility is to repair or replace the defective product, at its option, FOB factory.
- Logic IO excludes all implied warranties of merchantability and fitness for a particular purpose.
- Logic IO is not liable for personal injury, loss of profit, business interruption, or loss of data.
- Logic IO shall not be liable for any special, incidental, or consequential damages related to the use of its products.
- Due to product complexity, Logic IO does not warrant that software or firmware will be error-free.

5. Legal Provisions

- Any legal action for breach of warranty must be commenced within one (1) year following the expiration of the warranty.
- This document is the exclusive statement of the agreement and supersedes all prior communications.
- This Agreement is governed by the laws of Denmark, and the venue for any claims shall be Danish courts.